
Notice of Nondiscrimination

Discrimination is Against the Law

Yavapai Regional Medical Center (YRMC) and Yavapai Regional Medical Center *PhysicianCare* (YRMCPC) comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. YRMC and YRMCPC do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

YRMC and YRMCPC:

- Provide free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provide free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages

If you need these services, contact the Corporate Compliance Officer at 928-771-5688.

If you believe that YRMC or YRMCPC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Corporate Compliance Officer
By Mail: 1003 Willow Creek Rd., Prescott, AZ 86301
By Phone: 928-771-5688 or TTY 1-800-367-8939
By Fax: 928-771-5391
By Email: corporatecompliance@yrmc.org



You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Corporate Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.